**Additional files**

**File name**: Additional file 1

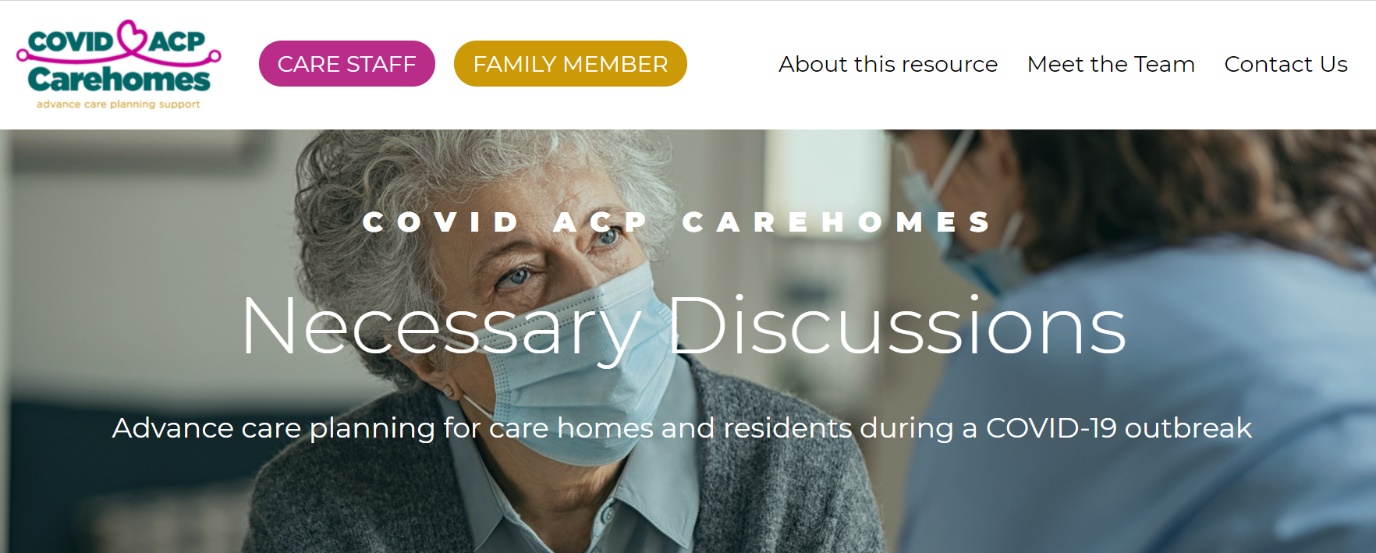
**File format**: Microsoft word .docx

**Title of data**: Graphics taken from the Necessary Discussions training and information website intervention

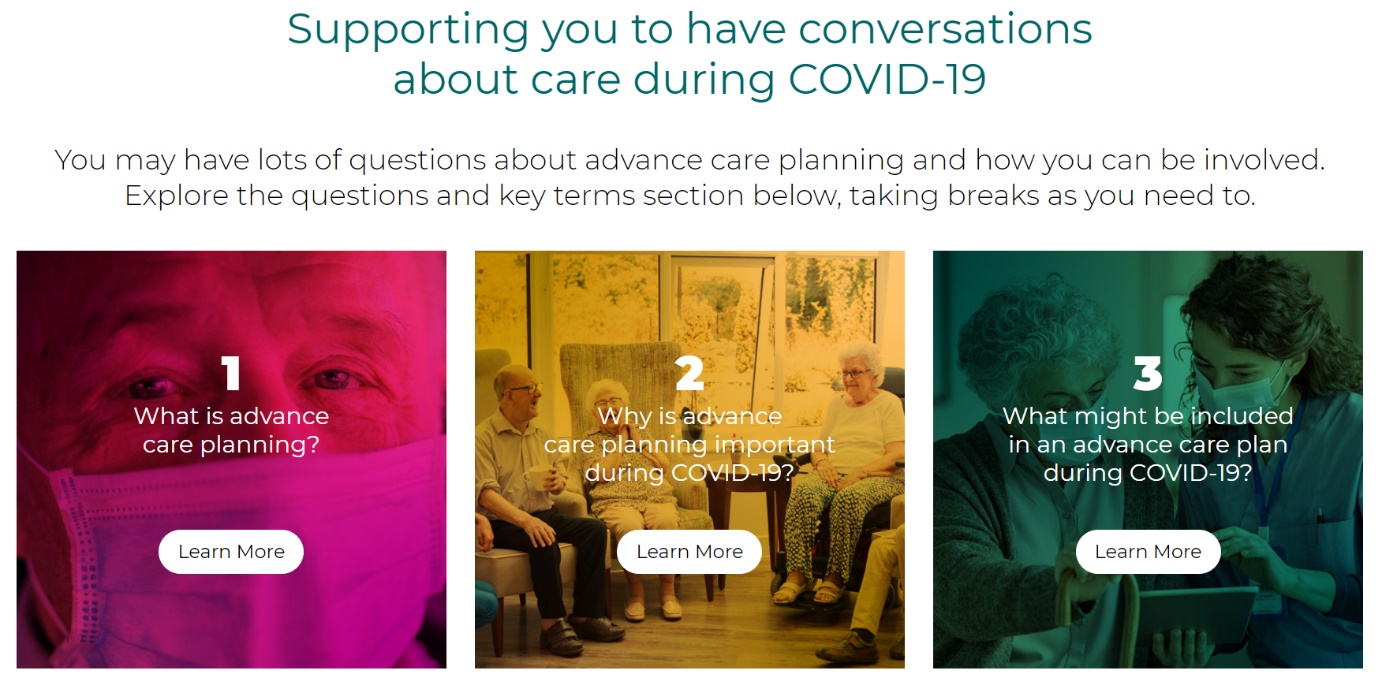
**Description of data**: This file provides images of the following: the website landing page; information for family members; training units for care staff.

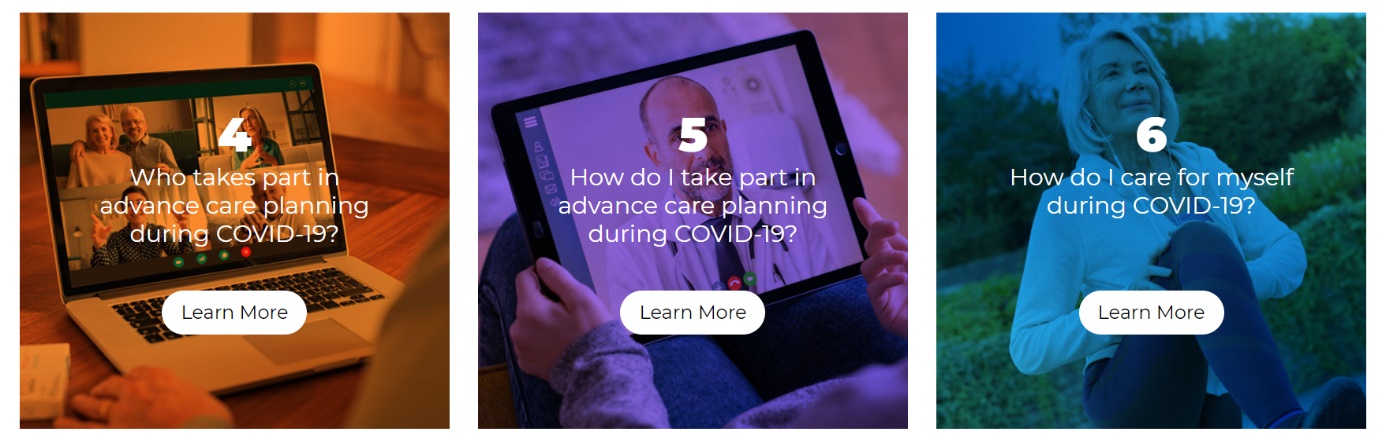
**Graphics taken from the Necessary Discussions training and information website intervention**

**The website landing page:**



**Information for family members:**





**Training units for care staff:**

