**WP1 HCP Interview Topic Guide**

1. **Introduction**
	* *Introduction to researcher and study*
	* *Focus on medicines management especially among patients/families*
		+ - *with illness other than cancer*
			- *from BAME and other minority and underserved populations*
	* *informal discussion; confidential; can stop at any time; no pressure to answer questions/discuss specific topics*
	* *permission to tape*
	* *Completion of consent to interview*
2. Can you tell me about a specific case (or cases) from your current/recent case load and your involvement in supporting the patient and family to manage their medicines at home during the last months of life?
	* *If possible from BAME/underserved population and/or not affected by cancer*
	* *relationship with patient/family; involvement in care and support*
	* *main issues re illness and treatment*
	* *other services/HPs Respondent liaises with in providing care*
		+ *specifically re managing medicines*
	* *patient and family coping*
		+ *Understanding of prognosis*
		+ *Understanding of treatment*
		+ *Compliance*
	* *communication/exchange of information*
		+ *with patient and family*
			- *who is involved, what role do they play:*
				* *making decisions*
				* *access and administration*
				* *administration*
				* *storage*
		+ *with other HCPs and services*
			- *who is involved, what role do they play*
			- *sources of support/advice*
			- *sources of difficulty/tension*
	* *prescribing/use of AMs*
		+ *Professional responsibility*
	* *issues/concerns regarding current treatment and medicines management in this case*
	* *anticipation of what will happen/issues arising in next few months?*
	* *How typical/unusual do you consider this case? (Why)*
3. Thinking more generally, I’d like to get a picture of the healthcare professionals and services with which you interact in supporting patients and families to manage medicines.
	* *Construct ecogram: using blank sheet of paper ask R to represent his/her network of professional contacts and services*
	* *Establish – range and frequency of contacts; professional roles and allocation of responsibility; interface between community/primary services and secondary care; involvement and support for patients and families; prescribing and use of AMs.*
	* *Areas/sources of support*
	* *Assessment of how will the network functions/how it could be improved*
		+ *Any scope for greater/more effective involvement of CPs/pharmacy services?*
4. What do you consider to be the main issues and difficulties experienced by patients and families in managing medicines at home?
	* *Re access, administration, coordination, storage, concerns about symptom control, side effects, responsibility, complexity, compliance etc.*
	* *Sources of support, advice and information*
	* *How is the decision to prescribe and use AMs made and communicated to patients and families?*
		+ *Engagement in discussion and decisions*
5. What do you think of the support with medicines management currently available to patients and families? Any differences
	* *between illnesses*
	* *within BAME and underserved groups*
	* *between services/resulting from referrals*
	* *between locations*
6. Are there any ways you feel the system could be improved: How?
	* *And specifically for BAME and underserved groups*
	* *For patients with illnesses other than cancer*
	* *Greater input from CPs?*
7. How confident do you feel in supporting patients and families to manage medicines at home?
	* *Knowledge, experience, training*
	* *Additional training, resources, support needed*
		+ *For self and HCPs*
		+ *For patient and family*
	* *Concerns and how they might be resolved*
8. Conclusion
	* *Anything else, missed, not discussed?*
	* *Confirm personal details as required:*

*Age, professional role and position, length in current post, experience, specialist training in palliative and EOLC, AMs.*

* Thanks!