**WP1 HCP Interview Topic Guide**

1. **Introduction** 
   * *Introduction to researcher and study*
   * *Focus on medicines management especially among patients/families* 
     + - *with illness other than cancer*
       - *from BAME and other minority and underserved populations*
   * *informal discussion; confidential; can stop at any time; no pressure to answer questions/discuss specific topics*
   * *permission to tape*
   * *Completion of consent to interview*
2. Can you tell me about a specific case (or cases) from your current/recent case load and your involvement in supporting the patient and family to manage their medicines at home during the last months of life?
   * *If possible from BAME/underserved population and/or not affected by cancer*
   * *relationship with patient/family; involvement in care and support*
   * *main issues re illness and treatment*
   * *other services/HPs Respondent liaises with in providing care* 
     + *specifically re managing medicines*
   * *patient and family coping* 
     + *Understanding of prognosis*
     + *Understanding of treatment*
     + *Compliance*
   * *communication/exchange of information* 
     + *with patient and family* 
       - *who is involved, what role do they play:*
         * *making decisions*
         * *access and administration*
         * *administration*
         * *storage*
     + *with other HCPs and services*
       - *who is involved, what role do they play*
       - *sources of support/advice*
       - *sources of difficulty/tension*
   * *prescribing/use of AMs*
     + *Professional responsibility*
   * *issues/concerns regarding current treatment and medicines management in this case*
   * *anticipation of what will happen/issues arising in next few months?*
   * *How typical/unusual do you consider this case? (Why)*
3. Thinking more generally, I’d like to get a picture of the healthcare professionals and services with which you interact in supporting patients and families to manage medicines.
   * *Construct ecogram: using blank sheet of paper ask R to represent his/her network of professional contacts and services*
   * *Establish – range and frequency of contacts; professional roles and allocation of responsibility; interface between community/primary services and secondary care; involvement and support for patients and families; prescribing and use of AMs.*
   * *Areas/sources of support*
   * *Assessment of how will the network functions/how it could be improved*
     + *Any scope for greater/more effective involvement of CPs/pharmacy services?*
4. What do you consider to be the main issues and difficulties experienced by patients and families in managing medicines at home?
   * *Re access, administration, coordination, storage, concerns about symptom control, side effects, responsibility, complexity, compliance etc.*
   * *Sources of support, advice and information*
   * *How is the decision to prescribe and use AMs made and communicated to patients and families?* 
     + *Engagement in discussion and decisions*
5. What do you think of the support with medicines management currently available to patients and families? Any differences
   * *between illnesses*
   * *within BAME and underserved groups*
   * *between services/resulting from referrals*
   * *between locations*
6. Are there any ways you feel the system could be improved: How?
   * *And specifically for BAME and underserved groups*
   * *For patients with illnesses other than cancer*
   * *Greater input from CPs?*
7. How confident do you feel in supporting patients and families to manage medicines at home?
   * *Knowledge, experience, training*
   * *Additional training, resources, support needed* 
     + *For self and HCPs*
     + *For patient and family*
   * *Concerns and how they might be resolved*
8. Conclusion
   * *Anything else, missed, not discussed?*
   * *Confirm personal details as required:*

*Age, professional role and position, length in current post, experience, specialist training in palliative and EOLC, AMs.*

* Thanks!