Phase 1 interview guides

Interview guide municipal technology consultants

* How did you experience the matchmaking dialogue?
* What information about the senior did you have before the start of the matchmaking dialogue?
* What was the goal of the dialogue?
  + How did you want to accomplish that goal?
* What went well, why?
* What did not go well, why?
* Did you encounter any obstacles or resistance?
  + How did you deal with that?
* What was the main need or goal of the senior?
* What were the main results of the dialogue?
  + How do you know?
* What is the follow up within the iZi project?
  + Does it involve colleges, technology suppliers, social services or the senior’s social network, how?
* Will you monitor the situation after the technology is installed?
* Are factors such as experience of use, level of fit to lifestyle, level of satisfaction with technology and / or outcome considered?

Interview guide seniors

* What was the reason for having this conversation with the technology consultant?
* What was the goal of the conversation?
* How did you experience the conversation?
  + What went well, why?
  + What did not go well, why?
  + Which part of the conversation was most useful for you?
  + Which part of the conversation the least useful?
* How do you now view all the technological possibilities in support of independent living?
  + What disadvantages do you see?
  + What advantages?
  + Also check for perceived advantages / disadvantages with regard to: significant others, (agreements with) care and/ or welfare agencies, in-home use, neighborhood use and effort of use
* Does this view of technological possibilities in support of independent living differ from your view prior to the conversation?
  + If so, how?
* What is your most important independent living need?
* How well did the discussed technological options fit this need?
* Do you have a (very) good feeling concerning one or more of the options?
  + If so, why?
* What do you expect from the use of that technology/ those technologies?